

Retiree FAQs

How do I request new park cards?

- Visit the Goldtimers website and submit the [Retiree Park Card Request form](#) to request new park cards.

Will my existing Retiree card still allow me to access a State Farm facility?

- No, the old Retiree Park cards are no longer valid, and an escort will be required to enter all State Farm facilities. You will need to request a new Park Card by submitting the Park Card Request Form. Note that a government-issued photo ID will also be required for entry into all locations.

How can I access the Park?

- Access to the Park will require requesting and obtaining a new park card by submitting the Park Card Request Form. The park card will be an active card, which will be scanned at the Park Gatehouse entrance by Security to determine if it is active (which will allow access) or inactive (which will not allow entrance).

Do I need to be escorted into the Park?

- Retirees and their spouse and/or dependents will not require an escort into the Park if they scan an active park card and present a government-issued photo ID.

How long is my new park card active?

- Park cards are active for one year from the issue date. The expiration date will be shown on the park card.

How do I renew my park cards?

- Submit the [Retiree Park Card Request form](#) before the expiration date listed on your card. You may find the form on the Goldtimers website.

Why do I need to renew my park card every year?

- In order to verify any changes in your household, spouse/dependent, etc. cards must be renewed each year. Note that instead of issuing a new card, the existing card will be reactivated if approved, and a new overlay will be provided for each card, available for pick up at the Park Gatehouse.

Where will I pick up my new park cards and when will they be ready?

- You may pick up your new park cards at the Park Gatehouse after you receive an email notifying you your cards are ready. Please allow up to 5 weeks for processing.

Can my spouse or dependent pick up my new park card?

- If your spouse or dependent will pick up your cards, please include this on the request form.

What if my cards are lost/stolen?

- You may request replacement cards via the [Retiree Park Card Request form](#) on the Goldtimers website. Your original park card will be disabled and a new card will be issued.

Who can I contact for questions?

- You may find information on the [Goldtimer's](#) website
- For questions related to park card membership you can email:
home.hr-hrsgenservices.565o08@statefarm.com.
- For questions related to the park facilities, guest accesses and shelter reservations you can email
home.adsv-sfparkreserve.306a00@statefarm.com.

Who is eligible for a park card?

- Retirees, retiree's spouse, retiree's unmarried children under the age of 24 living in the household (membership will run through the end of year they turn 24), dependents living in the household for whom the retiree is the **legal guardian**.

Has anything changed for retirees to reserve a shelter at the park?

- The process to reserve a shelter remains the same.

How do I reserve a shelter at the Park?

- Information on how to reserve can be found here: [Shelter Reservation Information](#).

How do I visit the park if I am outside the 60 mile radius?

- You may request Guest Park passes by clicking here: [Guest Access to Park](#) or visit the [Goldtimers](#) website for access to the park during your visit.